# DMA ABD CHANGE NOTICE FOR MANUAL NO. 16-08

**DATE: JUNE 23, 2008** 

Manual: Aged, Blind, and Disabled Medicaid

Change No: 16-08

To: County Directors of Social Services

Program Integrity Supervisors and Staff Medicaid Supervisors and Caseworkers

Effective: July 1, 2008

### I. BACKGROUND

The Aged Blind Disabled Medicaid Manual Change Notice 02-03, issued July 19, 2002 updated section MA-2900 Recipient Fraud and Abuse Policies and Procedures. Since 2002, many policy changes have occurred and affected the Fraud and Abuse section.

## II. CONTENT OF CHANGE

- A. The instructions on how to request Medicaid Recipient Profiles have been updated.
  - 1. Instructions to request regular Medicaid Recipient Profiles and Profiles for Transfer of Assets overpayments have been updated. Instructions to request Profiles for Family Planning Waiver claims have been added.
  - 2. Instructions have been added on how to handle calls from persons such as attorneys or law enforcement officers requesting Medicaid Recipient Profiles.
  - 3. The DMA-7097, Recipient Request and Authorization to Disclose Health Information form, has been developed to allow requests for profiles from recipients or their authorized representative. The DMA-7098, Recipient Request and Authorization to Disclose Health Information form, has been developed for social workers to request profiles needed in the investigation of abuse cases.
  - 4. A reference was added regarding XPTR report FRD 470, Medicaid Profile Follow-Up Case Management Report. This report identifies claims for which a follow-up profile must be requested.
  - 5. Recipient Medicaid Profile Claim status codes U, 1, 4, and 5 have been added to the Claim Status table. These codes indicate whether claims containing these codes are counted in the total claim amount.
  - B. Clarification has been added to MA-2900 VIII. Calculating Overpayments.
  - 1. A clarification has been added to state that changes in income must be reported within 10 calendar days of the receipt of the changed income.

- 2. The example on how to compute an overpayment due to unreported income has been updated.
- 3. Policy on overpayments due to transfer of assets has been updated. Two examples have been added to illustrate how to compute transfer of assets overpayments occurring before and after 11/01/07.
- 4. A clarification has been added to state that the cash portion of a Special Assistance overpayment is not entered in EPICS.
- C. Section MA-2900 X. Notices has been streamlined and combined with Section MA-2900 XI. Appeals.
- D. Income, Reserve and Medicare tables have been updated to include amounts for the last 10 years.
- E. Reference to the North Carolina Education Lottery has been added to the NC Debt Setoff section.
- G. North Carolina Administrative Codes have been updated in MA-2900 II. Legal Responsibility and References.

# III. EFFECTIVE DATE AND IMPLEMENTATION

This policy clarification is effective July 1, 2008.

## IV. MAINTENANCE OF MANUAL

- A. Remove: MA-2900, Fraud and Abuse Policy and Procedures, Table of Contents, pages 1-87, and Attachments 2a, 2b, 2c, 2d, 3, 5, and 6.
- B. Insert: MA-2900, Fraud and Abuse Policy and Procedures, <u>Table of Contents</u>, pages 1-90, and <u>Attachments 2a, 2b, 3, 5</u>, and <u>6</u>.

If you have questions about this policy, please contact your county's Medicaid Program Representative or the Quality Assurance Section at (919) 647-8000.

William W. Lawrence, Jr., M.D. Acting Director

(This material was researched and written by Dora Boissy, Recipient Investigations Coordinator, Quality Assurance Section)