# CHANGE NOTICE FOR MANUAL NO. 14-10, SERIES # 1 OF CORRECTIONS, ADDITIONS, DELETIONS AND/OR UPDATES

**DATE: 09-24-2010** 

Manual: Aged, Blind, and Disabled Medicaid

Change No: 14-10

To: County Directors of Social Services

**Effective:** 10-01-2010

### I. BACKGROUND

This is the first of a series of change notices being compiled containing various ABD Medicaid manual section corrections, additions, deletions and/or updates that were not included or not updated within the Medicaid policy at publication.

#### II. CONTENT OF CHANGE

The **Table of Contents** is updated to include all manual sections.

The manuals sections are revised as follows:

## A. MA-2306, Application Processing-Corrective Action Procedures, is revised to:

Correct the fax number and mailing address for the Medicaid Application Monitoring Unit.

#### B. MA-2352, Terminations/Deletions, is revised to:

- 1. Delete the reference to evaluating for QI-2 individuals.
- 2. Correct section III. C., to reference MA-2304, Processing The Application, in reference to reopening cases.

## C. MA-2395, Corrective Action and Responsibility for Errors, is revised to:

- 1. Present a section background and a rewritten format.
- 2. Change the name of the Medicaid Contractor to HP (formerly EDS).
- 3. To correct the DMA Claims and Medicaid Eligibility Unit phone numbers.
- 4. To correct the DMA Claims supervisor's name.
- 5. To clarify when to reopen cases within 5 days.
- 6. Remove references to HMOs.
- 7. Remove reference to MA-3395 on figures (formerly Corrective Actions and Responsibility for Errors).

## III. EFFECTIVE DATE

This policy is effective 10/01/2010. Apply this policy to Medicaid applications taken on or after 10/01/2010 as well as to those presently in process.

## IV. MAINTENANCE OF THE MANUAL

- A. Remove: Table of Contents, pages 1-3.
- B. Insert: Table of Contents, pages 1-4 revised 10/01/10.
- C. Remove: MA-2306, Application Processing-Corrective Action Procedures, pages 3, 4, 5, and 6.
- D. Insert: MA-2306, Application Processing-Corrective Action Procedures, pages 3, 4, 5, and 6 dated 10/01/10.
- E. Remove: MA-2352, Terminations/Deletions, pages 1 through 4, and pages 9 and 10.
- F. Insert: MA-2352, Terminations/Deletions, pages 1 through 4, and pages 9 and 10, dated 10/01/10.
- G. Remove: MA-2395, Corrective Action and Responsibility for Errors, pages 1 through 16 and Figures 1, 2, and 3.
- H. Insert: MA-2395, Corrective Action and Responsibility for Errors, pages 1 through 16 and Figures 1, 2, and 3 dated 10/01/10.

If you have any questions, please contact your Medicaid Program Representative.

Craigan L. Gray, MD, MBA, JD, Director

## CLG:skm

(This material was researched and written by Sandi Morrow, Medicaid Policy Consultant, Medicaid Eligibility Unit).