#### **CHANGE NOTICE FOR MANUAL**

**DATE: August 28, 2006** 

MANUAL: Food Stamp Information System (FSIS) Manual

CHANGE NO.: 2-2006

**TO:** County Directors of Social Services

**EFFECTIVE:** September 1, 2006, make the following changes to the FSIS User's

Manual

#### I. GENERAL

This change notice transmits revisions to the FSIS User's Manual. These changes are outlined below. In addition, several formatting and grammatical changes have been made.

#### II. SPECIFIC CHANGES

## A. FSIS 400 Authorized Representative (SLAR and SLAI)

Section 400.02 A.9. is revised to include a Note regarding changes sent to eFunds for an A/R.

## B. FSIS 501 Transaction Code, Function, and Process

- 1. Section 501.01 is updated to change the name Citibank to eFunds.
- 2. Section 501.03 is updated to include instructions to complete a thorough name search on SLNS screen for Transaction code (TC1).
- 3. Section 501.04 is revised to include a Note that indicates if an individual is active in another case, the warning message, 'Dependent ID xxxxxxxxx Is In Active Case xxxxxxxxx', displays.
- 4. Section 501.22 4.b.(2) is revised to include clarification for an individual that remains in the household but not on the food stamp case.

#### C. FSIS 502 Table of Contents

The Table of Contents is revised to update the number of pages for sections 502.11-502.20.

# D. FSIS 502 - FSIS Transactions: Transaction Screen Name/Definition and Screen Access

- 1. Section 502.01 is revised to:
  - a. Remove SLUO, SLRI, SLNM, SLSN, SLID and SLTO screens. These screens are no longer valid.
  - b. Update the description for the SLSE screen functions.
- 2. Section 502.05 is revised to include instructions to key a new SLAW budget after a Mass change.

#### E. FSIS 503 - Client Record DSS-8590 Instructions

- Section 503.01 1.a. is revised to delete usage of the DSS-8590 SLUO screen.
- 2. Section 503.03 is revised to include Voluntary Quit (Q) code to the Disqualified Persons Tracking file for individuals disqualified due to Voluntary Quit (Q).
- 3. Section 503.06 is revised to:
  - a. Update the description in Field 6 for TC6 & TC7.
  - b. Include Rejection/Closure codes '21' and '23' used with Dependent Relationship code 'W' are valid in Workfare Counties for individual disqualification.
  - Include FSIS generated action code '57' and notice text for SNAP cases.
  - d. Remove code 'X' as a valid code for E&T counties in Field 31.
  - e. Delete the text, 'To Deny Manually an Initial Application, Use Transaction Code 5', in Field 7 Excess Gross Income.
  - f. Update the description of Dependent Relationship code 'Q' in Field 80K.

## F. FSIS 503 Figure 2 – DSS 8590 Quick Reference

Figure 503-2 is revised to add Rejection/Closure codes '50', '51', '52', '53', '54', '55', '56' and '57'. These codes were inadvertently omitted in the previous manual update.

#### G. FSIS 800 SLSE - EBT Issuance

 Section 800.01 is revised to include instructions for how to issue a new EBT card when updating an address on a closed, denied or pending Food Stamp case through the SLSE screen. The Food Stamp case must have an existing EBT account.

- 2. Section 800.02 B is revised to indicate the issuance amount cannot exceed 3X the food stamp allotment when the issuance reason code is 'W' or 'Y'.
- 3. Section 800.02 G is revised to include instructions for updating an address and requesting a new EBT card on a closed, denied or pending food stamp case. This section also includes the SLSE EBT issuance screen. The Note includes name change from Citibank to eFunds.

## H. FSIS 1200 - FSIS Reports

Section 1200.02 is revised to include a new report entitled, 'Closed Cases Possibly Requesting EBT Cards Due To SLSE Address Change'. This report displays all closed, denied and pending cases that may or may not request a new EBT card with an address change through the SLSE screen. The report is in NCXPTR under the name 'EBT103EP-01'.

## I. FSIS 1600 – Simplified Nutritional Assistance Program (SNAP)

- Section 1600.04 B.2. is revised to update the description for Field 80K (Dependent Relationship code) if a disqualification is found or keyed on a SNAP case. FSIS will automatically terminate the SNAP case with FSIS generated action code '57'.
- Section 1600.15 is revised to include the text for SNAP Action code '57'.
- Section 1600.16 B.10. is revised to include a new report entitled, 'SNAP Cases Closed Due to Disqualified Individual'. The report is in NCXPTR under the name 'DHRSLA SNAP452EP DISQ CASES'.

## III. INSTRUCTIONS FOR MAINTENANCE OF THE FSIS USERS MANUAL

#### To maintain your current hard copy of the FSIS User's Manual:

- Go to the DSS On-Line Manuals Change Notice website at http://info.dhhs.state.nc.us/olm/manuals/dss/ei-35/chg/
- 2. Click on Change No. 2-2006
- 3. Click on the "<u>CN 2-2006</u>" and attachment links at the bottom of the page to print the Change Notice and the attached documents.
- 4. Open the files using Adobe Acrobat Reader and print the pages. Insert or replace the appropriate pages in your current hard copy as indicated below.

Note: Adobe Acrobat Reader may be downloaded for free at http://www.adobe.com/

To update your current hardcopy of the manual:

REMOVE		INSERT	
SECTION	PAGES	SECTION	PAGES
400	1-18	400	1-16
501	1-18	501	1-15
502 TOC	1	502 TOC	1
502	1-8, 17-50	502	1-8, 17-49
503	1-10, 15-16, 19-20, 35-36	503	1-10, 15-16, 19-20, 35-36
503 Figure 2	1-4	503 Figure 2	1-4
800	1-4	800	1-4
1200	1-2,	1200	1-2,
	nothing to remove		25
1600	1-2, 5-6, 13-18, 21	1600	1-2, 5-6, 13-18, 21-22

If you have any questions, please contact the DSS Automation Staff at (919) 733-8938.

Sincerely,

Hank Bowers, Chief

Hamp Bowers

Performance Management/Reporting & Evaluation

Management Section

HB:mb Attachments

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FSISs501

FSISs502TOC

FSISs502

FSISs503

FSISs503f2

FSISs800

FSISs1200

FSISs1600