

CHANGE NOTICE FOR MANUAL

DATE: April 05, 2021
MANUAL: Food and Nutrition Services Certification Manual
TO: County Directors of Social Services
CHANGE NO: 2-2021
SUBJECT: Policy Updates
EFFECTIVE: May 1, 2021

I. BACKGROUND

The purpose of this change notice is to update the Food and Nutrition Service Manual Section 705 Hearings and 710 Administrative Disqualification Hearing. This update provides outlined alternative procedures for conducting State Hearings Administrative Disqualification Hearing (ADH) by telephone.

II. SPECIFIC CHANGES

A. Section 705, Hearings

1. (705.05, E), (705.06, A, B), (704.10, C)
Revised the section to include hearings can be held by telephone.
2. (705.14)
Revised the section to include applicants must provide best contact number and conduct hearing by telephone.
3. (705.14, B), (705.15, A, and C)
Revised the section to include hearings can be held by telephone.

B. Section 710, Administrative Disqualification Hearing

1. (710.05, B:3)
Revised the section to include hearings can be held by telephone.
2. (710.07)
Revised the section to include applicants must provide best contact number and conduct hearing by telephone.

3. (710.08, A, B, C, and D), (710.10, A), (710.11)

Revised the section to include hearings can be held by telephone.

4. (710.14, C)

Revised the section to include provide telephone

5. (710.19, D)

Revised the section to include contact by telephone

III. IMPLEMENTATION INSTRUCTIONS

These changes are effective May 1, 2021. If you have any questions, please submit them to the Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "Carla West".

Carla West, Senior Director for Economic Security
Division of Social Services, Economic and Family Services

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