

## **CHANGE NOTICE FOR MANUAL**

**DATE:** June 2, 2023  
**MANUAL:** Energy Programs Manual  
**TO:** County Directors of Social Services  
**CHANGE NO:** 01-2023  
**SUBJECT:** Policy Updates  
**EFFECTIVE:** July 1, 2023

### **I. BACKGROUND**

The purpose of this change notice is to update the Energy Policy.

### **II. SPECIFIC CHANGES**

Section 100- updated section to include Low Income Household Water Assistance Program (LIHWAP) and Duke Energy Progress NC Rate Settlement Fund descriptions.

Section 110- updated section to include categorically eligible definition, LIHWAP definition and priority group definitions for LIHWAP & LIEAP programs.

Section 120- section 120.5 added to include policy for the Energy Provider Portal

Section 125- update system name to NC FAST for clarification

Section 140- policy sections removed for guidance for payments made prior to September 30, 2011. Information no longer relevant and section realigned.

Section 150- 150.02 added for clarification to the definition of household composition and examples added for reference.

Section 200- updated grammatical and spelling errors

### **III. IMPLEMENTATION INSTRUCTIONS**

This new policy will be effective July 1, 2023. Submit any questions regarding this policy to [DSS.Policy.Questions@dhhs.nc.gov](mailto:DSS.Policy.Questions@dhhs.nc.gov).

Sincerely,

Emma Burgy,  
Energy/CQI Program Manager,  
Economic and Family Services  
EM/js

#### **Attachments (7):**

EP-100, 110, 120, 125, 140, 150 & 200