Date:
Dear,
Medicaid covers services other than the ones that you go to your regular doctor for (for example, treatment for the flu, broken bones, surgery, etc.). These other services are called behavioral health or mental health services and are available for people with Medicaid who are three years old or older. These can include seeing a counselor, psychologist, or psychiatrist and having an evaluation for mental health services, getting help for children who have ADHD, and help with alcohol or drug abuse. Some of the services can be provided in your home. Crisis services and hospitalization are available to people with Medicaid who have a mental health crisis. Services are also available for people with intellectual disabilities (like mental retardation or related disabilities) and developmental disabilities (like cerebral palsy or epilepsy). Medicaid will pay for other kinds of mental health/behavioral health services and supports, but these examples give you an idea of what is available.
If you would like to learn more about Medicaid behavioral health or mental health services, there is a company in your area that you can call and the name of the company is:; their 24 hour phone number is: 1 Here is a link to
their website: They are a Local Management Entity-Managed Care Organization (LME-MCO) and they have a list of providers in their network that they can link you with. This information should also be on your Medicaid card.
These services are optional, which means if you don't want them or don't feel that you need them, that is fine, we just wanted to make you aware of them.
If you or a loved one already gets services through the Innovations Waiver (for individuals who have an intellectual or developmental disability), you do not need to do anything. You or your loved one will continue to get services under Innovations. The Innovations Waiver is what used to be called the CAP-MR/DD Program.
If you have questions about these behavioral health or mental health services, please contact your LME-MCO at the phone number listed above.
Thank you,
If you speak Spanish, please call this number: