

County DSS _____ Effective Date: _____

N.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF SOCIAL SERVICES
LOW INCOME ENERGY ASSISTANCE PROGRAM

DENIAL NOTICE

This is to notify you that you have been found ineligible for energy assistance as of the effective date shown above. PLEASE READ THIS CAREFULLY, because it is very important to you. The back of this card explains the way you may ask for a hearing to reconsider this decision. The last date you may request a hearing is _____.

YOUR REASON FOR DENIAL IS SHOWN BELOW.

REASON FOR DENIAL: _____

Energy No.: _____

Co. Case No.: _____

District No.: _____

Eligibility Status: _____

DSS-8115 (Rev. 9/09)

Food and Nutrition Services & Energy Programs

HOW TO GET A HEARING

If you are not satisfied with this decision, you have a right to request a hearing. A hearing will establish whether your denial was correct and give you benefits if it was wrong. To get your hearing, you must ask the county department of social services, either orally or in writing. You can have a hearing before an impartial official of the county department of social services. The hearing will be held within five calendar days of your request unless you postpone it for good reason, for as much as 10 more calendar days. If you are dissatisfied with this decision, you can have a second hearing before an impartial official of the State Division of Social Services.

WHEN TO ASK FOR A HEARING

You must request a hearing no later than 60 calendar days from the effective date shown on the front of this notice.

YOUR RIGHT TO BE REPRESENTED

You may speak for yourself or have someone speak for you such as a relative or an attorney obtained at your expense. If needed, you may also bring an interpreter. You may be able to get free legal services. For the telephone number of the closest Legal Aid office, call the county department of social services or CARE-LINE, toll-free, at 1-800-662-7030 (TDD/Voice), Monday through Friday, 8:00 a.m. --5:00 p.m.

YOUR RIGHT TO SEE YOUR RECORD

If you ask, your caseworker will show you and the person speaking for you your eligibility record before the hearing. If you ask, you may also see any other information to be used at the hearing. You may see information again at your hearing.